

**OFFICE OF THE ELECTRICITY OMBUDSMAN**

(A Statutory Body of Govt. of NCT of Delhi under the Electricity Act of 2003)

**B-53, Paschimi Marg, Vasant Vihar, New Delhi-110057**

(Phone-cum-Fax No.: 011-41009285)

**Appeal No. 32/2021**

(Against the CGRF-BYPL's order dated 20.07.2021 in Complaint No. 53/2021)

**IN THE MATTER OF**

**Shri Sunil Khandelwal**

**Vs.**

**BSES Yamuna Power Limited**

**ORDER**

Date of Order: 02.12.2021

1. The appeal No. 32/2021 has been filed by Shri Sunil Khandelwal through his authorized representative Shri Vinod Kumar, Advocate, against the order of the Forum (CGRF-BYPL) dated 20.07.2021 passed in Complaint No. 53/2021. The issue concerned in the Appellant's grievance is regarding non-release of new connection by the Discom (Respondent) at his premises bearing H. No. 5215-16, Upper Ground Floor, Gandhi Market, Sadar Bazar, Delhi -110006, basically on account of the fact that the said property has been booked by MCD (Municipal Corporation Delhi) for unauthorized construction.

2. Since the Discom was not releasing the electricity connection to the Appellant, he approached the CGRF for resolution of his grievance. The CGRF heard the complaint of the Appellant and decided the case vide its order dated 20.07.2021, wherein the Discom was directed as under:


"Whenever the complainant file a fresh NOC from NDMC, respondent is directed to verify and if found it correct, then respondent is directed to release the connection as per the DERC guidelines after fulfilling all the commercial formalities."

The Appellant lateron filed a review application with the CGRF, but the same was rejected by the CGRF on the pretext that the review application is not maintainable because the application filed by the Appellant is not meant for review of the order, rather it is for the Discom who are not releasing the connection even after filing of the NOC by the authorized representative of the Appellant on 23.07.2021. In view of the same the CGRF directed him to file the representation before the Ombudsman for the compliance of their order.

3. Accordingly, the Appellant filed the appeal with this office which was duly admitted for examination and consideration and the Discom was asked to submit their remarks/counter statement on the issue supported by copies of relevant documents, etc., with a copy to the Appellant. However, the comments on the appeal were not received and instead the Discom vide an e-mail dated 02.11.2021 conveyed that the matter of Shri Sunil Khandelwal has been amicably resolved and the Appellant has assured to withdraw the case filed with the office of the Ombudsman.

Further, on 03.11.2021 an e-mail was received from Shri Vinod Kumar, Advocate of the Appellant vide which he also conveyed that the appeal filed by him in the matter of "Sunil Khandelwal Vs. Discom (BYPL)" for release of new connection has been resolved, the new electricity connection has already been released and the meter has also been installed. In view of the same he wants to withdraw the said appeal. Accordingly, the request of the Appellant to withdraw the appeal is hereby accepted.

In view of above the appeal stands disposed of as withdrawn.

  
**(S.C.Vashishta)**  
**Electricity Ombudsman**  
**02.12.2021**